Picasso Fish Hosting

EMAIL SET UP INSTRUCTIONS

POP3 or IMAP

When setting up your new email, you must first decide which email protocol to use. POP3 is the default configuration and works well for most users, but if you're planning to set up your email on multiple devices, we highly recommend using IMAP to keep all email clients synced.

Should I use SSL?

When using SSL, all information (including your password) transmitted between the server and your email client is encrypted. Using SSL is recommended if your email client supports that feature (most do) and is highly recommended if you are regularly conveying sensitive information (personal, medical, legal, etc).

General Server Configurations

INCOMING MAIL SERVER	POP3	POP3 (SSL)	IMAP	IMAP (SSL)
pop.picassofish.com	port 110	port 995	port 143	port 993

OUTGOING MAIL SERVER		SSL
smtp.picassofish.com	port 25	port 465

Email Client Setup Instructions

For instructions on how to use the information above to set up a particular email client, please refer to your device or software user manual or our knowledge base. Your email, username and password will be sent to you by Picasso Fish.

Webmail

All Picasso Fish email accounts can be accessed anytime via our free webmail service.
Sign in using the supplied username and password for the email account you'd like to check.

http://mail1.picassofish.com:8080/roundcube/

Support

Forgot your username and password, or need help setting up your email?
Picasso Fish technical support is available 9am-5pm Mon-Fri EST.

(519) 426-8981 ext.815 - or - support@picassofish.com

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